

THE PATIENT PARTICIPATION GROUP OF THE TWYFORD PRACTICE

MINUTES OF THE MEETING HELD ON TUESDAY 11TH AUGUST 2009

PRESENT

Bob Marks	Practice Manager
Michael Evans	GP
Angela Forder-Stent	Twyford
Marrgaret Campbell-White	Shawford
Jean Millar	Shawford
Jo Pitt	Compton
Tony Weston	Twyford

APOLOGIES

Jenny Gray	Colden Common
Ken Ratcliffe Chairman	Colden Common

MINUTES OF THE MEETING - 11TH MAY 2009

The minutes were accepted as a true record

MATTERS ARISING FROM THE PREVIOUS MINUTES

Bob Marks has produced the draft for the newsletter.

MATTERS FOR REPORT BY PPG OFFICERS

The secretary reported that she had not yet taken forward the idea of having a link with the Twyford Care Group as the contact had been unwell.

PRACTICE ISSUES

Bob Marks reported that there were measures in place with other local surgeries to help with the swine flu outbreak should this become necessary. At present very few patients are affected and staff can manage, but should the situation change in the autumn, all measures necessary were in place. There could be some difficulties in managing the vaccination programme because of the sheer volume of patients wanting both seasonal flu and swine flu vaccines. Individuals can make their own judgment whether to have both vaccines and also whether to take Tamiflu.

The new registrars have joined the practice to further their training as GPs. they are :- Karen Sayers who will be here for 12 months, Amanda Mitchell who will be here for 6 months and Abi McDonald who will be here for 4 months.

The government are encouraging PPG involvement in general practice, there are new initiatives with funds available to support PPGs with patient led projects. A new group "Hants Link" who have direct contact with the PCT can help with the projects.

There is a request for more chairs in the Pharmacy for patients waiting for prescriptions.

It is suggested that patients waiting for drugs prescribed on the day, should report their presence to the Pharmacy counter, as occasionally the drugs need to be ordered.

The Practice does not have a serious problem with patients who fail to attend booked appointments. The Practice routinely remind patients the previous day if they have a longer than routine appointment.

There was a request for access to more information about which doctors at Twyford had specialised medical experience in specific fields of medicine. Bob pointed out that by the nature of general practice GPs had broad knowledge of medicine but there were occasionally some with specialisms who were appointed to the practice.

In response to the government's directive that all patients should have access to their own notes, the Practice needs a written request, and there is only a charge if copies of notes are required.

There is also an initiative for doctors to take BMI measures for their patients; therefore with the blood pressure machine in the waiting area there is also a weighing machine which will produce a print- out of patient's weight.

At this point Michael Evans joined the group to explain how a group of local practices wish to be involved with new government initiatives in educating patients with needs in e.g. - diabetes, pulmonary rehabilitation, and setting up of community based services. The intention is to have education clinics in the community but a stumbling block is getting insurance for clinics held in Parish Halls.

Certain minor conditions would no longer be funded for treatment in the NHS and should not be referred to the hospital. e.g. cosmetic surgery and minor hernias

Patients should be more involved as consumers and a new organisation "Hants Link" is engaging patients for feedback and to this end may organise PPGs in working together.

NEWSLETTER

Will be distributed quickly to the Parish News editors

COMMUNITY CARE

No issues were raised.

AGM

Will take place on Wednesday 30th September at 7.30pm in Otterbourne Community Centre. It is hoped that a speaker from the rapid Assessment Team will attend.

FUTURE MEETINGS OF THE STEERING GROUP

Monday 19th October 2.15pm at Twyford Surgery.

AOB

No issues were raised